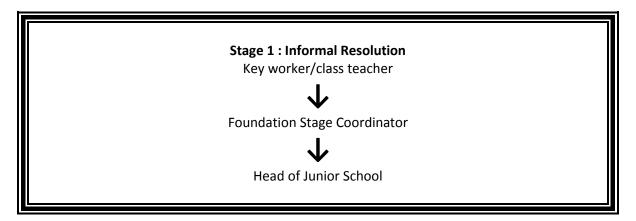
## **Stockport Grammar Junior School: Early Years Foundation Stage**

Summary of Complaints Procedure. The full policy is available on request and as a download from the school website.

There is open communication to discuss concerns daily.





## Stage 2 : Formal Resolution Submit complaint in writing to Head of Stockport Grammar School



## **Stage 3 : Formal Resolution** Appeals Committee Hearing

Parents of pupils in the Early Years Foundation Stage may refer a complaint to Ofsted or the Independent Schools Inspectorate should they so wish. The contact details are as follows:

Ofsted, Piccadilly Gate, Store Street, Manchester M1 2WD; general helpline 0300 123 1231; textphone number 0161 618 8524.

Independent Schools Inspectorate, Ground Floor, CAP House, 9-12 Long Lane, London EC1A 9HA; telephone 020 7600 0100.

Our Department for Education number is 3566018.